



PO BOX 260424  
MIAMI, FL. 33126  
786-301-7292  
[WWW.MIAMIPCWIZ.COM](http://WWW.MIAMIPCWIZ.COM)

## Service Release Form

The CLIENT agrees to the following terms for services rendered by Miami PC Wiz, Inc. ("Miami PC Wiz, Inc.").

### Payment Terms:

CLIENT agrees to pay a diagnostic/estimate service fee of **\$50.00** per computer, per incident unless is under warranty, to Miami PC Wiz, Inc. to come out the Clients' location, and to make the service call. Said fee is non-refundable however, it will cover the first work hour if CLIENT decides to fix, upgrade, or have any work performed by Miami PC Wiz, Inc. within at least 10 days from estimate, and diagnostic results. We reserve the right to refuse service, as well as to change fees and rates at any time without notice.

Miami PC Wiz, Inc. does not provide billing services to clients. CLIENT agrees to pay all charges at the time of service. (Unless prior arrangement was established, in which case office billing may occur)

### Release of Liability:

CLIENT agrees to release and hold harmless MIAMI PC WIZ, INC. from any liability associated with the performance of service or the provision of parts, and acknowledges that MIAMI PC WIZ, INC. offers 90 DAYS warranty on services and no warranty on parts provided, other than the manufacturer's warranty. Further:

1. CLIENT acknowledges that due to the nature of the services being performed, there is potential risk of damage or loss including, but not limited to, damage to CLIENT's home, office, computer hardware, cabling, hubs, routers, switches, peripherals, accessories, and furniture, as well as potential risk of damage, corruption, or loss of computer software, applications, data, and data storage media.
2. In the event that the client's computer has been completed, repaired/worked on, etc. Client after being notified that the computer is ready for delivery. Client does not accept delivery within ninety days after being notified of completion he/she renders all parts to MIAMI PC WIZ, INC.
3. CLIENT agrees to release and hold harmless MIAMI PC WIZ, INC. from all liability for damage or loss as well as any incidental or consequential material or financial damage or loss that may result from the actions of MIAMI PC WIZ, INC. its agents or service representatives.

4. CLIENT grants MIAMI PC WIZ, INC. its agents and service representatives, access and permission to physically disassemble any computer systems, components, networks, cabling, hubs, routers, switches, peripherals, and accessories.

5. CLIENT grants MIAMI PC WIZ, INC. its agents and service representatives, access, security rights, and permission to open, view, modify, edit, delete, or otherwise manipulate CLIENT's computer software, applications, data, and data storage media including, but not limited to, the computer Operating System, word processing, spreadsheets, databases, workflow, graphics, audio, video, system drivers and libraries, and any other type of software or data that may be contained on CLIENT's computer system or network.

6. CLIENT grants MIAMI PC WIZ, INC. its agents and service representatives, permission to physically access CLIENT's home or office property where CLIENT's computer system and/or network reside.

7. CLIENT grants MIAMI PC WIZ, INC. its agents and service representatives, permission to perform modification to CLIENT's home or office property for the purpose of installing or troubleshooting computer and/or networking hardware, cabling, hubs, routers, switches, or peripherals. Modification may include such practices as drilling through or disassembling furniture, walls, floors, carpet or trim, laying and removing cabling and devices including affixing cabling and devices to furniture, walls, floors, or trim, using nails, screws, staples, hangers, or plastic ties.

8. CLIENT grants MIAMI PC WIZ, INC. its agents and service representatives, permission to download and/or install software on CLIENT's computer and/or network, including but not limited to, virus scanners, diagnosis and repair utilities, drivers, libraries, and software requested to be installed by CLIENT.

9. CLIENT grants MIAMI PC WIZ, INC. its agents and service representatives, permission to install hardware in CLIENT's computer and/or network, including but not limited to, memory chips, processor chips, cooling fans, batteries, hard drives, tape drives, storage devices, modem and communication devices, audio and video cards, network interface cards, hubs, routers, switches, printers, scanners, cables, and any other hardware requested to be installed by CLIENT.

10. MIAMI PC WIZ, INC. strongly recommends that CLIENT safeguards critical data by backing up said data prior to any services performed by MIAMI PC WIZ, INC. Unless Data Backup or Recovery were specifically requested by CLIENT and provided as a paid service by MIAMI PC WIZ, INC. Otherwise CLIENT is responsible for any backup, archiving, or protective storage as well as restoration if required, of CLIENT's data. MIAMI PC WIZ, INC. is a provider of billable on/off-site services/telephone/remote technical support. This document constitutes the entire agreement between CLIENT and MIAMI PC WIZ, INC. No other agreement whether verbal or written shall be in effect except if agreed to and authorized in writing.

By signing below, CLIENT indicates that he/she has read and fully understands the English Language, and agrees to the terms of this *Payment Terms and Release of Liability* form, which is securely kept on file at the offices of MIAMI PC WIZ, INC.

**\$50.00** Diag. Fee is due on Signature.

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Signature and Date

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Printed Name

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Street Address

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City, State, Zip

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Miami PC Wiz, Inc. Technician Signature

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Technician Name and ID

Brand of PC/Router/Network, etc \_\_\_\_\_

Model \_\_\_\_\_

Serial \_\_\_\_\_

**Job estimate \_\_\_\_\_ due when work is completed.**